



RENT PAYMENTS MADE EASY

Propertyware® and your property management company are making it easier than ever to pay rent. Our payment options offered through RealPage® Payments Services, LLC (RPPS) give you the ability to pay rent and other fees securely using one of any of the following payment options depending on your property:

• Bank ACH

• Credit or Debit Card



• Cash Pay

Pay Online

It's easy to pay online. Simply log in to your Tenant Portal and perform the following:

- 1 Click on **My Payments** and select **Payment Accounts**.
- 2 Add or update your account information with all required fields.
- 3 Next time you need to make a payment, accept the new Terms & Conditions.
- 4 Pay rent for that month, or you can choose recurring payments and your rent payment will be automatically paid every month, so you don't have to worry about late fees!

It's easy to cancel a payment, but remember that it must be canceled prior to 3pm CST on the same day the payment was initiated. Customer support can be contacted for questions and inquiries between 8am - 5pm CST at **1-844-530-5785** or **RealPagePaymentsServices@RealPage.com**.

And You Can Pay With Cash - [Click HERE For More Info!](#)

Propertyware Cash Payments allows you to make cash payments at Walmart and other retailers near you. Simply log in to your tenant portal and perform the following:

- 1 Select RentMoney cash payments.
- 2 Generate a mobile or print the payment voucher.
- 3 Search for locations.
- 4 Present payment voucher and cash at the retailer.
- 5 Get and keep your retail receipt.

For issues or questions with cash payments please contact your Property Management Company directly and be sure to reference your payment voucher ID and retail payment receipt.



For more information, visit
www.propertyware.com

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CASH PAYMENTS MADE EASY

With work time, family time and paycheck time, paying the rent can be tough to do on time. Propertyware® Cash Payments makes it easy. With over 25,000 stores across the country, you can walk into stores like Walmart and get it done quickly, securely and easily. No more walking around with a wallet full of cash or worrying about losing that money order. With Propertyware Cash Payments, you walk in, pay and walk out with your receipt, with only a small \$3.75 fee. And it all happens immediately. No more worries about how long the transfer will take to get from the bank to your landlord.

How it Works

Simply log in to your tenant portal.

- 1 Select RentMoney cash payments.
- 2 Generate a mobile or print the payment voucher.
- 3 Search for locations.
- 4 Present payment voucher and cash at the retailer.
- 5 Get and keep your retail receipt.

[Click Here for Detailed Instructions](#)

Vouchers Made Easy

Your payment voucher has a unique account number that identifies your transaction and your landlord's Propertyware Cash Payments account, so there's no confusion. And the same voucher can be used, over and over. Plus, Propertyware Cash Payments vouchers are easy to get. You either print out a voucher and bring it with you or get one on your mobile device and show it at the payment location. All of the info you need to pay is right on the voucher.

Payment Locations You Trust

With Propertyware Cash Payments, there are plenty of locations to choose from. So you can find a safe, secure location near you, at local retailers whose late hours make it easier to pay your rent on time. Then there's an added layer of protection with locations like Walmart, who already have security in place to reduce theft. And once you pay, your money goes straight to your landlord.

With low fees, mobile vouchers, secure payments and tons of locations, Propertyware Cash Payments makes paying your rent, well, easy. That gives you more time to spend on the things that really matter.

TENANT FAQs

1 How much does it cost to process a Propertyware® Cash Payments?

Tenants pay a \$3.75 bill payment fee regardless of lease payment amount.
The bill payment fee is fixed and collected by the retailer at time of transaction.

2 Who can make a Propertyware Cash Payments?

Any tenants on the lease, or anyone acting on their behalf, can make a payment with the proper electronic or printed PropertyWare Cash Payments voucher.

3 What does a tenant need to make a Propertyware Cash Payment?

With Propertyware Cash Payments, payments can be completed in 3 easy steps starting with the Propertyware Tenant Portal:

1. Navigate to the Propertyware **My Payments** tab to generate their Propertyware Cash Payments voucher
2. Search for retail payment locations by zip code.
3. Print the Propertyware Cash Payments voucher in advance or display it on your mobile device at the retail location and pay in US dollars. Some retail locations may also require you to fill out a payment form (this requirement varies by location).

NOTE: You should generate the Propertyware Cash Payments voucher just prior to making a cash payment for accurate payment amount, but you can save the voucher for future use. ALWAYS retain and VERIFY your cash payment receipt to expedite resolution if any payment processing issues occur.

4 Which retailers accept PropertyWare Cash Payments voucher payments?

Propertyware Cash Payments is available at nearly 25,000 retail locations through our partnership with CheckFreePay. [CLICK HERE](#) to search for payment centers by zip code (select RentMoney as the Biller).

5 How long does a Propertyware Cash Payments transaction take to post into Propertyware?

Propertyware Cash Payments are recorded in the tenant ledger immediately.

6 What if I have a problem with my Propertyware Cash Payments Payment?

1. Record exactly what occurred when you tried to pay.
2. Always verify your retail payment receipt matches the account number and amount on your payment voucher before leaving the retailer.
3. If you still have problems, please contact your property management company to assist you.



For more information, visit
www.propertyware.com
or call 1-855-976-9502

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Pay Your Rent with Cash at Participating Payment Centers

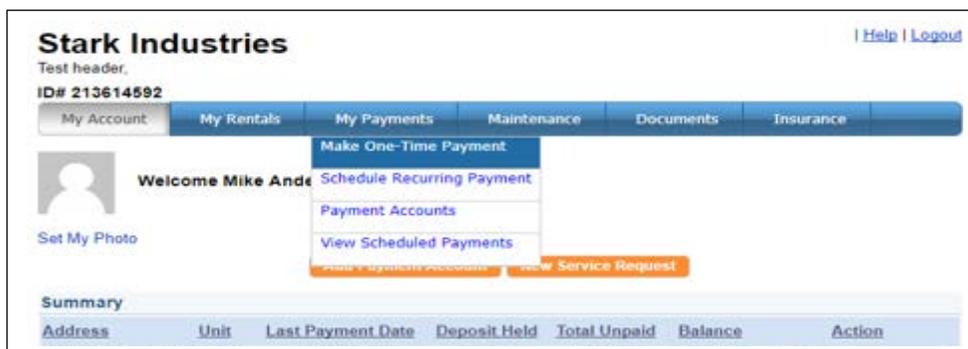
Over 25,000 Locations and Growing

Tenant

RentMoney is the new payment platform offering more payment options for your convenience. With RentMoney, you can now take your cash payments and convert them into a secure ACH electronic transaction, fully integrated with your Property Management Company's information- all you'll need to do is to generate your tenant voucher.

Generating your Voucher

The first step in generating your voucher is to log into your Tenant Portal. From the home screen, click on the My Payments tab at the top of the page and scroll to find the option for Make a One-Time Payment.



Next, you'll see all of the payment options offered to you, now including the cash payment option- RentMoney. To select this option, click on the bubble to the left and then click Continue.

Stark Industries [Help](#) | [Logout](#)

Test header,
ID# 213614592

[My Account](#) [My Rentals](#) [My Payments](#) [Maintenance](#) [Documents](#) [Insurance](#)

My Payments > Select Payment Method



Payment Services offered by Stark Industries 2



Pay Your Rent with Cash

[Continue](#) [Cancel](#)

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The Cash Payment screen will now list the current balance to be paid on your ledger. To pay the full balance, simply click on the bubble to the left of the Balance line item to select. If your Property Management Company accepts partial payments, you can enter in the amount to pay below instead. You will see different verbiage on this screen if Partial Payments are not allowed, and in that case, only the full balance is allowed to be paid.

Now, you will click Cash Payment Voucher to print out your specific payment voucher. You can either print or save an electronic copy to your mobile device.

Stark Industries

Test header,
ID# 213614592

[Help](#) | [Logout](#)

My Account | My Rentals | **My Payments** | Maintenance | Documents | Insurance

My Payments > Make a Cash Payment

To Be Paid

Unit: 6120 West Park C - Active ▼

Balance \$4,660.00

Partial Payment \$0.00 Partial Payments are Not Allowed by Your Management Company

Payment Amount

To Be Paid	\$4,660.00
Bill Payment Fee	\$3.75
Total Payment	\$4,663.75

[SEARCH PAYMENT CENTERS](#)

[Cash Payment Voucher](#) [Cancel](#)

The act of generating this voucher will not process a payment. The payment will be entered on your ledger when it is processed at a payment center

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Sample Payment Voucher:

The cash payment voucher will include the Biller Name (RentMoney), your Account Number, your Name, Payment Amount, Bill Payment Fee (3.75) and Total Payment Amount.

The account code generated on your voucher is a unique number that will never be changed or duplicated for another tenant- and is what ties your cash payment to your tenant ledger.



Pay Your Rent with Cash in 3 Steps



Just below the tenant information, the voucher also includes detailed instructions on processing the payment for store personnel.

Account Information Entered by Associate	Biller Name	RentMoney	Payment	\$978.25
	Account Number	10047	Bill Payment Fee	\$3.75
	Tenant's Name	uma mah Sr.	Total Payment	\$982.00

Amount of payment is as of 01/03/2018 and subject to change based on your agreement. You should check your amount due on your portal if not paying on 01/03/2018. You should check your amount due... if you have any questions on this voucher, please contact your management company.

Walmart Customer Service Associate

This is a payment for rent. It should be processed through the **CheckFree Pay** option and not as a Money Gram payment.

- Go to the **Financial Services** tab to conduct a bill payment
- Select **"Bill Payment"** button
- Follow the prompts to enter information
- Select **"Search Biller"** button and enter "RentMoney"
- Choose **"RentMoney"** as biller
- Enter account and payment information
Company: Realpage
Account Number: 10047
Tenants Name: uma mah Sr.
- Collect the \$3.75 bill payment fee
- Return this paper with the customer's receipt

Non-Walmart Associate

This is a payment for rent. It should be processed through the **CheckFree Pay** option.

- From the **main payment page**, press F2
- Type your **User ID**, press enter
- Type **"Rent"** in the biller box. RentMoney will display.
- Enter the customer account number twice
Account Number: 10047
- Enter the amount customer wants to pay
- Click **Look Up** :
- If **Accept Other Than Amount Due = False**, customer must pay amount listed. Tell the customer you cannot accept a partial payment
- If **Accept Other Than Amount Due = True**, the customer may pay any amount
- Click **OK**
- Click **Accept**
- Collect the \$3.75 bill payment fee
- Click **Pay**
- Click **Save**
- Return this paper with the customer's receipt

Retail Location

You can locate a designated payment location by clicking on **Search Payment Centers** on the payment screen and then enter in a zip code. There are over 25,000 participating U.S. Retail locations partnering with CheckFreePay to allow for cash payments!



CheckFree pay Payment Center Locator
When you need to pay it now.

SEARCH BY ZIP CODE

Locate your closest neighborhood payment center

CheckFreePay has thousands of agent locations across the United States that accept walk-in bill payments for thousands of billers. Payments are made in cash, and many process the next business day!

Billers and processing times vary by location. Ask your local agent for more details.

Please enter your ZIP Code to find the closest payment locations:

Please select a search radius to find additional agents close to your ZIP Code:



Enter the code shown:

Submit

Cash Payment Validation

Once at the payment location, simply hand your payment voucher to the employee and tell them you want to pay your RentMoney bill. The employee will then process your transaction for your payment, along with a \$3.75 bill payment fee collected at the time of payment. If the employee has any problems processing the RentMoney transaction, please ensure to contact the store manager for assistance.

Once complete, Your Property Management Company will immediately see the transaction reflected on your ledger! You will receive a payment receipt from the in store employee and through your email!

FAQs

1. What do you need to make your RentMoney payment?

You will need your voucher and U.S. Currency. Additionally, it is important to know the current balance on your ledger from your tenant portal because the in store personnel will not have access to that information.

2. What happens if the account number typed in and processed by the in store personnel is incorrect?

If you notice from the receipts that your account number typed in by the employee does not match the number you provided, immediately contact your Property Management Company with your name, account code, and copy of your receipt.

3. How can I find a retail location that partners with CheckFeePay?

Simply go to the payment screen on your tenant portal and click Search Payment Centers.

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